

Accessibility statement

FPS Policy and Support - DG Digital Transformation, commits to make this site accessible in accordance with the following legislation: Law of 19 July 2018 on the accessibility of websites and mobile applications of public sector organisations.

This accessibility statement applies to :

- Website : <https://iamapps.belgium.be/sma>

Level of compliance

This website is partially compliant due to the non-conformities and exemptions listed below.

Preparing of the declaration

An external accessibility audit was carried out. This audit consisted of a simplified analysis. You can consult the report here: <https://reports.accessibility.belgium.be/2020/iamapps.belgium.be/fr.html>

Non accessible content

We do our utmost best to ensure that our entire site is accessible to everyone. Nevertheless, some parts of the site are not yet fully accessible.

Some problems still exist on this site:

- There is no textual alternative to the image elements.
- Not all HTML and XHTML documents have a title element, the same applies to the "frame and iframe" elements.
- The default language of an HTML document cannot be automatically detected using a "lang" attribute.

- Technologies that support the accessibility cannot interact optimally with the content.

Proposed alternatives

While waiting for the correction of certain non-compliant content, you can contact the Service Desk in case of problems.

The Service Desk of FPS BOSA DG Digital Transformation can be reached by telephone on 02 740 79 92 or by e-mail via servicedesk.dto@bosa.fgov.be

Opening hours: Monday to Friday from 8.30 am to 5 pm.

Contact details

If you have any further questions or comments about the accessibility of our site, please contact us:

FPS Policy and Support

Boulevard Simon Bolivar 30, box 1

WTC III

1000 Brussels

info@bosa.fgov.be

+32 (0)2 740 74 74

If the answer is not satisfactory you can use our [complaints procedure](#). If you do not agree with the answer provided by our complaints service, you can contact the Federal Ombudsman:

Rue de Louvain 48 box 6

1000 Brussels

contact@mediateurfederal.be

[Website of the Federal Ombudsman](#)

Improvement plan

The website will be subject to an in-depth analysis by our services in the months following the publication of this declaration of accessibility.

This declaration was prepared on 02/23/2021.

The last review of the declaration took place on 02/23/2021.